

Camping rules

- Please, report to the reception with your identity documents on your arrival.
- Any visitors you receive during your stay must also report to reception and pay in advance.
- You will be allocated to your accommodation or camping place after payment.
- You may park your car only in the place allocated to you or in the designated parking space.
- The max. speed limit in the whole campsite is 10 km per hour.
- The owner of the campsite is not responsible for any damages to property caused by any third party in the grounds of the campsite.
- Guests are obliged to report any damage to camping property at the reception.
- The period 10:00 pm – 7:00 am is designated as night quiet time during which you may not use your car or be loud.
- The entrance and exit gates are in operation daily between 7:00 am and 10:00 pm. The gate works with chip card for deposit 10 EUR/250 CZK. It is not permitted to lend it to other guests. Please, do not leave the card on the sun. The gates automatically closes after each car.
- Reception is in the low season open daily from 8 am to 11:00 and 2:00 pm till 6:00 pm. in the high season open daily from 8:00 am to 11:00 and 2:00 pm till 7:00 pm.
- Please, keep the area around the tents, caravans and toilets clean and tidy. Put all rubbish in the containers with separate waste.
- Children younger than 6 years old must be accompanied to the toilets and bathrooms by an adult.
- It is forbidden to make a open fire in the campsite.
- Walk with your DOGS ONLY outside the campsite. Dogs must be kept on a leash all the time in the campsite. Please, make sure that you clean up after your dogs.
- All guests are responsible for their own safety in the campsite.
- Swimming pool rules has to be kept by instructions.
- Guests respect vegetation in the complex as well as standards of hygiene and cleanliness.

You may be asked to leave the campsite at any time if you break any of these rules above. We hope that we will be able to maintain a clean and friendly camping if the internal rules are followed.

Thank you in advance for your cooperation.

Reservation conditions

1. RESERVATIONS

Reservations can be made by posting or e-mailing a completed booking form.

One form per pitch / accommodation should be completed.

During low season booking for pitches and mobile homes is only possible for a minimum stay of 2 days or more.

During high season booking for pitches and mobile homes is only possible for a minimum stay of 3 days or more.

Arrival and departure day is possible in any day of the week. Pitches are assigned by reception.

We try wherever possible to take into account the wishes and preferences of our guests and areas of pitches. A given location number is always subject to change, we reserve the rights for change.

By making reservation, you agree with our pricing policy. Retrospective changes and discounts are not possible.

Total stay which was ordered and confirmed has to be paid.

Discount cards:

If you want to receive discount with the reservation, it is necessary to take the card with you and bring it to the reception on arrival. If we do not receive the discount card, it is not possible to acknowledge your discount and we will charge you for the total costs without discount.

2. PAYMENTS

For the reservation of pitch or mobile home we require a pre-payment of 50% from total price. The pre-payment will be deducted from your final bill excluding bank charges of your bank. Rest of the payment is realised by Check-in

3. PRICES

The listed prices for a given year will, subject to printing errors, unforeseen VAT changes, government taxes and surcharges and really obvious mistakes, remain unchanged during that particular year.

You will receive the confirmation and invoice in EUR, the exchange rate for year 2020 is 1 EUR = 27 CZK. Bank charges are debited to the client, otherwise we are forced to charge this fee.

4. DEPOSIT

For rental accommodation, we deposit a fee of € 100. On departure, the deposit will be refunded if the accommodation is left clean and tidy, no inventory is missing and no damage has occurred to the accommodation or the inventory.

For car entry card there is a deposit charge of € 10. On departure, the deposit will be refunded if the card is returned undamaged at the reception.

Final cleaning is in charge of the guests and should be done properly at the day of departure. You can ask for a final cleaning service on the reception.

5. ARRIVAL AND DEPARTURE

Camping: The pitches are at your disposal from 2:00 pm. On the day of departure they must be vacated clean and tidy till 11 pm.

Rental of accommodations: the rented accommodation is available from 2.00 pm. Within 1 hour from your arrival please announce any imperfections or missing inventory at the reception. On the day of your departure the accommodation must be vacated clean and tidy till 11:00 am.

Early check in or late check out is possible after the agreement by the campsite and depends on our actual occupancy.

6. CANCELLATION

A. In the case of cancellation of your booking 30 days before arrival, the entire amount less bank charges will be transferred back to your bank account. In case of cancellation less than 30 days before or even no arrival fully pre- payment is not refundable as the cancellation fee of your booking.

B.. No refunds are given in the event of early departure or late arrival other than booked.

C. Cancellation must be announced in written form.